



*Pour un air meilleur  
We make indoor air better*

## GENERAL WARRANTY POLICY

This limited warranty is our assurance to you that your unit is free from any manufacturing defect.

This warranty is extended by **Thermoplus Air Industries Inc.** to the original purchaser who owns the building this unit serves, and to any succeeding owner.

If any part of the equipment, fails because of a manufacturing defect within **one year from the date of installation (receipt required), or 18 months from the date of manufacture**, upon immediate written notification, Thermoplus Air Industries Inc., at its option, will (a) provide a replacement part; (b) provide parts or any components to repair the defective parts; or (c) pay the original purchaser cash equal to Thermoplus Air Industries Inc. normal cost for the replacement part. Any local transportation, related service, labour, diagnosis calls, costs of returning the defective part to Thermoplus Air Industries Inc., refrigerant and related items are **NOT** included. This is Thermoplus Air Industries Inc. sole and exclusive warranty.

Purchaser's sole and exclusive remedy, whether based upon warranty, contract or negligence, will be to proceed under this warranty.

### LIMITATIONS AND/OR CANCELLATIONS OF WARRANTY

- If the unit is not installed properly as per instructions and recommendations of the manufacturer.
- If the start-up has not been made as per the start-up procedures outlined in the installation, operation and maintenance manual and by competent personnel authorised by the manufacturer.
- All units are inspected and undergo full testing before shipping. Leaks and/or damages caused by transportation or handling will automatically void the warranty.
- Damages caused by corrosion, abuse, improper connections, maintenance and voltage or acts of God, will void the warranty.
- Thermoplus Air Industries Inc. cannot be held liable under any circumstances for damages caused by a defective part or a labour fault in the unit.
- A water quality report should be made available to Thermoplus Air Industries Inc. if required.
- The above warranty shall not apply to equipment or parts which have not been fully paid for by the customer.
- Replacement or repair under this warranty will not extend the above (12) months (Five years for compressor if applicable).
- Thermoplus Air Industries Inc. neither assumes nor authorises any person to assume for it any obligation or warranty other than those stated herein.



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Start-up must be performed by qualified technician within six (6) months from the date of delivery. If the unit start-up is scheduled for after six (6) months from the date of delivery, the customer is responsible for informing Thermoplus Air industries by **completing** the Mandatory fields. Completed form must be returned to [info@thermoplus.com](mailto:info@thermoplus.com) within thirty (30) days from the date of invoice.

Project information:		
Project name:		
Unit(s) serial number:		
Unit(s) Model:		
Job Address:		
City:	State:	Zip Code:
Representative Information:		
Company Name:		Email:
Contact Name:		Telephone:
Address:		
City:	State:	Zip Code:
Start-up Company information		
Company Name:		Email:
Startup Company Address:		
City:	State:	Zip Code:
Panned Startup Date:		

Representative Signature: -----

Date:    /    /    Printed Name: -----